DELMON ACADEMY

NCFE Level 2 Certificate in Retail Skills

"This qualification is designed for individuals who wish to enter the retail sector or for those already employed in retail roles seeking career progression. The qualification supports learners in developing transferable skills highly valued by employers, such as customer service, teamwork, and communication, as well as enhancing skills in more specialized areas based on their interests or current work."

Learning Outcome

- Professional Conduct: Recognizing discrimination, bullying, and harassment; working effectively as part of a team; and improving performance.
- Food Safety: Understanding how food becomes contaminated, following routine safety practices, and recognizing potential hazards.
- Personal Hygiene: Maintaining personal cleanliness and wearing appropriate clothing; understanding the role of personal hygiene in food safety.
- Practical Application: Working safely with food; accurately recording food handling procedures.
- Sales and Customer Service: Using customer loyalty cards in retail sales; sorting donated items for resale or recycling.

Why Choose Us

- Unit 01 Work effectively in a retail team (T/503/5735). 8 Cr – 37 hours.
- Unit 14 Maintain food safety while working with food in a retail environment (J/503/5674). 6 Cr – 13 hours.
- Unit 52 Operate a customer record system on a beauty counter in a retail environment (A/503/5722). 2 Cr -8 hours.
- Unit 61 Sort donated goods for resale or recycling in a retail environment (D/503/5664). 3 Cr – 6 hours.
- Unit 62 Maintain food safety while working with food in a retail environment (F/503/5673). 5 Cr – 11 hours.

Our Services

Assessment

- Internally assessed and externally quality assured portfolio of evidence.

Training Methodology

- Higher thinking skills; Presentation, Discussion, Classroom activities and Practical skills.

Total hours

- 75 Hours

Certification

- Upon successful completion, candidates will receive NCFE Level 2 Certificate in Retail Skills.t

Contact Us

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